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### Trainer Information

**Richard Marriot** is a seasoned primary care director/manager, involved in designing, implementing, and delivering NHS operational activities and improvement since 2006. Formally in the military, Richard has a passion for supporting organisations and individuals in their intentions to develop and improve. Currently working in, Greater Manchester, Richard has previously been employed in practice and programme manager positions, delivering programmed change across England and Wales.

In addition to supporting Network for Practices in their delivery of improvement and support across the UK, Richard has also been employed as an Associate Trainer for Thornfield's [FPM] where he delivered the GP Forward View developments as well as Institute for Leadership and Management [ILM] training, conflict and HR training.

### Booking Information

To book a place/s email

[bookings@networkforpractices.co.uk](mailto:bookings@networkforpractices.co.uk)

*Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked. To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £45 charge will be applied to cancellations/DNAs. Payment is required within 30 days from date of invoice.*

# Introduction to General Practice

**Date:** 25<sup>th</sup> March 2026  
**Times:** 1400-1600  
**Venue:** Microsoft Teams Online Platform

**Places available:** 10

**Fee/s:**

<b>NfP Members</b>	<b>£45</b>
<b>Non Members</b>	<b>£90</b>



**This workshop is suitable for new starters and existing staff in need of further information about how Primary Care operates.**

### Introduction

This interactive workshop is designated to support organisations in their induction of new and existing staff to the Primary Care sector. Working in any role within Primary Care can be an anxious, confusing and complex experience. This workshop is designed to inform new starters and staff who remain unsure of the complex way in which Primary Care operates in its own and in the wider NHS machine, supporting organisations in appropriately developing staff into their working sector.

### Aims

In this workshop delegates will be introduced to:

- The NHS and its working parts
- The way in which Primary Care supports other elements of care
- The various roles now employed across Primary Care organisations inclusive of ARR roles
- How Primary Care organisations are financed
- The key challenges that are faced by Primary Care organisations at this time
- A summary of GMS/PMS contract needs
- The roles of the regulator, ombudsman and other key organisations associated to Primary Care regulation.

### Learning Outcomes

By the end of the workshop, participants will have gained better understanding of:

- How the Primary Care sector works within the NHS system
- How their role within Primary Care effects outcomes
- The various roles employed within the Primary Care sector
- The financial aspects of Primary Care in addition to current and future challenges

This will give them more confidence in the employment in Primary Care.